NowForce

Verint's advanced dispatch and response technology fuses critical data and immediately provides comprehensive situational awareness. The system allows dispatchers, responders and 3rd party resources to share insights in real time for better understanding and faster response to potential threats and active incidents. Utilizing live and historical event data, coupled with GIS maps, responder positions, reporter inputs, and other external source information, security teams can dispatch the closest, best equipped and most appropriate personnel.

NowForce easily connects into existing systems, including CAD, CRM, C4I and RMS systems. Also, through the built-in API engine, the system can interface with 3rd party systems, including location feeds, WebServices, email, SMS, and more. Data is continuously collected, processed and analyzed, equipping security personnel with the critical information they need to tackle the most complex situations.

Every Second Counts

Incidents and threats can happen with little to no warning. Whether it's an emergency, accident, natural disaster, fire, crime in progress, riot or any number of events, an accurate and immediate response is critical. Precious time is lost when information is inaccurate, missed or incomplete. The right dispatch and response technology can mean the difference between life and death.

PROTECT WHAT MATTERS MOST

NOWFORCE

Dispatch Features
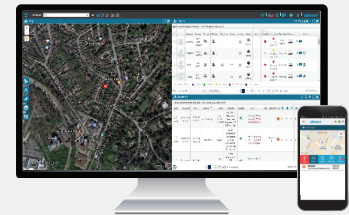Optimize situational awareness, minimize incident response times and integrate robust communications methods.

+ Incorporate live video streaming, images or data sharing from personnel or bystanders on the scene
+ Deploy the optimal personnel or resources based on proximity, availability, equipment and experience
+ Optimize two-way communications, with text and PPT (Push-to-Talk) between responders and the command center
+ Create geo-fences that alert automatically when breached
+ Monitor the location, status and activities of personnel and resources in real-time
+ Share relevant data with select personnel and minimize information overload across the organization
+ Log events and responder movements in an incident management module in the CAD
+ Locate and alert off-duty personnel in times of crisis

Reporting Features
Create a direct lifeline to your control center to ensure the safety and security of your assigned population.

+ Dispatch relevant personnel or authorities quickly and accurately
+ Monitor the whereabouts personnel and assets in the field
+ Share images, live video streaming and critical data with security and safety personnel
+ Transmit distress signals in regular or silent mode
+ Connect immediately with emergency services with an SOS button
+ Pinpoint the exact coordinates of a caller in distress
+ Receive instant alerts of any security or safety situations or threats in your area
+ Anonymously alert authorities and report crimes, potential threats, and medical emergencies

Response Features
Enable rapid and accurate response with full situational awareness and interactive communications.

+ Monitor and manage active incidents from anywhere
+ View the live positioning of all personnel responding to the incident
+ Dispatch the nearest, best-qualified, available responder or resources to an incident
+ Share live video, images and other vital information with your dispatch center and other responders
+ Receive critical information about the incident before you arrive on-scene
+ Indicate ability to respond to notifications and alerts with one press of a button
+ Get live traffic information to navigate your fastest route to the incident
+ Enable off-duty personnel to remain available for emergencies while maintaining privacy

Depend on Verint
Clients worldwide depend on Verint's best-in-class dispatch solution to protect what matters most. NowForce is deployed across all sectors, including:

+ Enterprises
+ Campuses
+ Hospitals
+ Corporate Headquarters
+ Critical infrastructure
+ Federal and state agencies
+ Law Enforcement
+ Fire and EMS Departments
+ Airports
+ Sea Ports
+ Train Stations
+ Transportation Infrastructure
+ Public Buildings

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VERINT

VERINT SITUATIONAL INTELLIGENCE SOLUTIONS

Verint Situational Intelligence Solutions, part of the Verint Cyber Intelligence Solutions™ business unit, provides Actionable Intelligence to protect what matters most: people, property and mission critical processes. Our solutions combine video management, situational awareness, facial recognition, emergency response and incident management to deliver real-time, actionable insight necessary to identify potential threats and rapidly respond to active incidents. We serve over 1,500 customers globally across all industry sectors, including transportation, critical infrastructure, safe city initiatives and healthcare. Built on an open architecture, our portfolio of solutions integrate easily with existing systems and software, helping you optimize your existing tools while improving performance and streamlining your security operations.

ABOUT VERINT SYSTEMS INC.

Verint® (NASDAQ: VRNT) is a global leader in Actionable Intelligence® solutions with a focus on customer engagement optimization, security intelligence, and fraud, risk and compliance. Today, more than 10,000 organizations in 180 countries count on intelligence from Verint solutions to make more informed, effective and timely decisions. Use of these products or certain features may be subject to applicable legal regulation. The user should familiarize itself with any applicable restrictions before use. These products are intended only for lawful uses by legally authorized users. Not all features may be available in all jurisdictions.